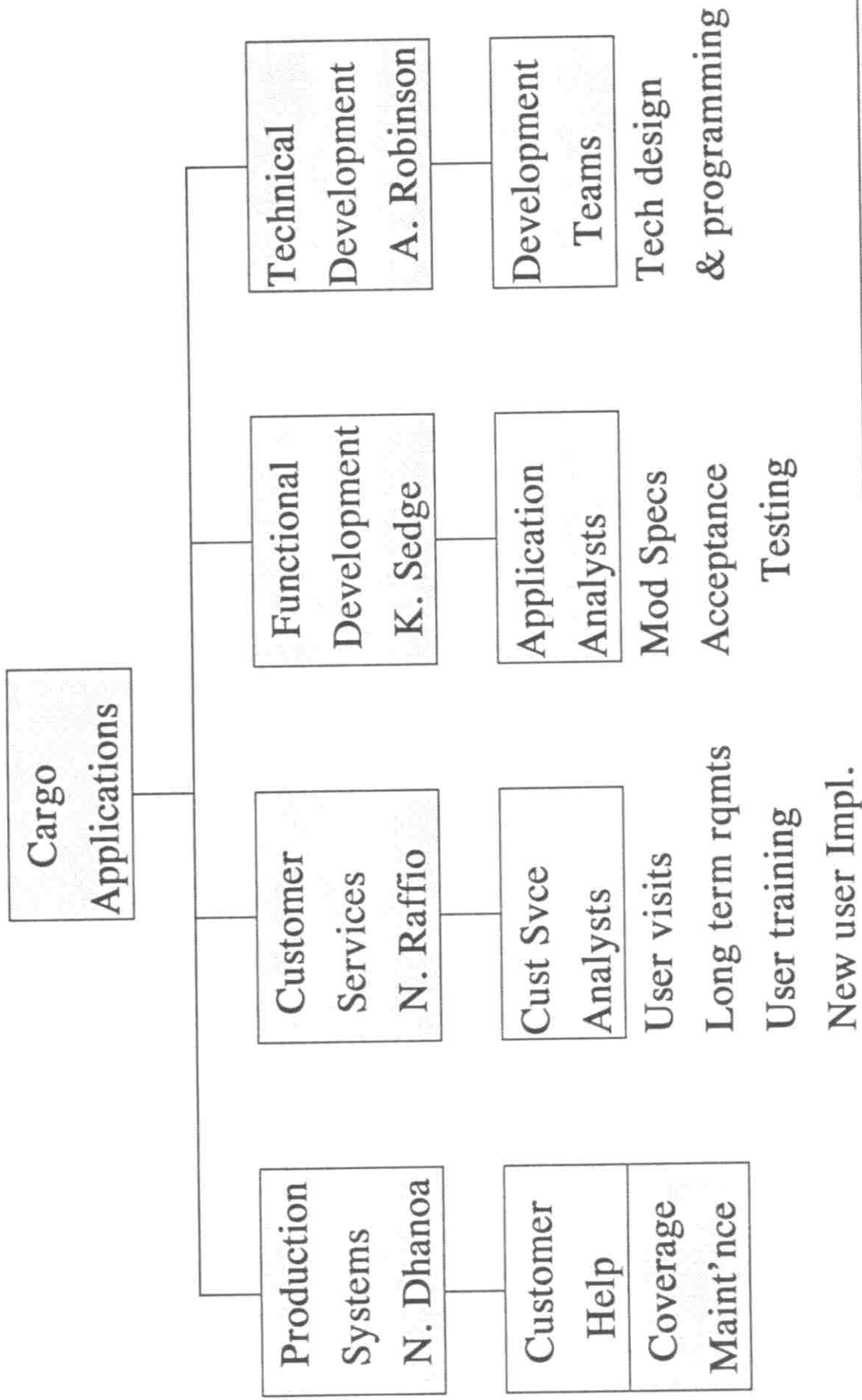


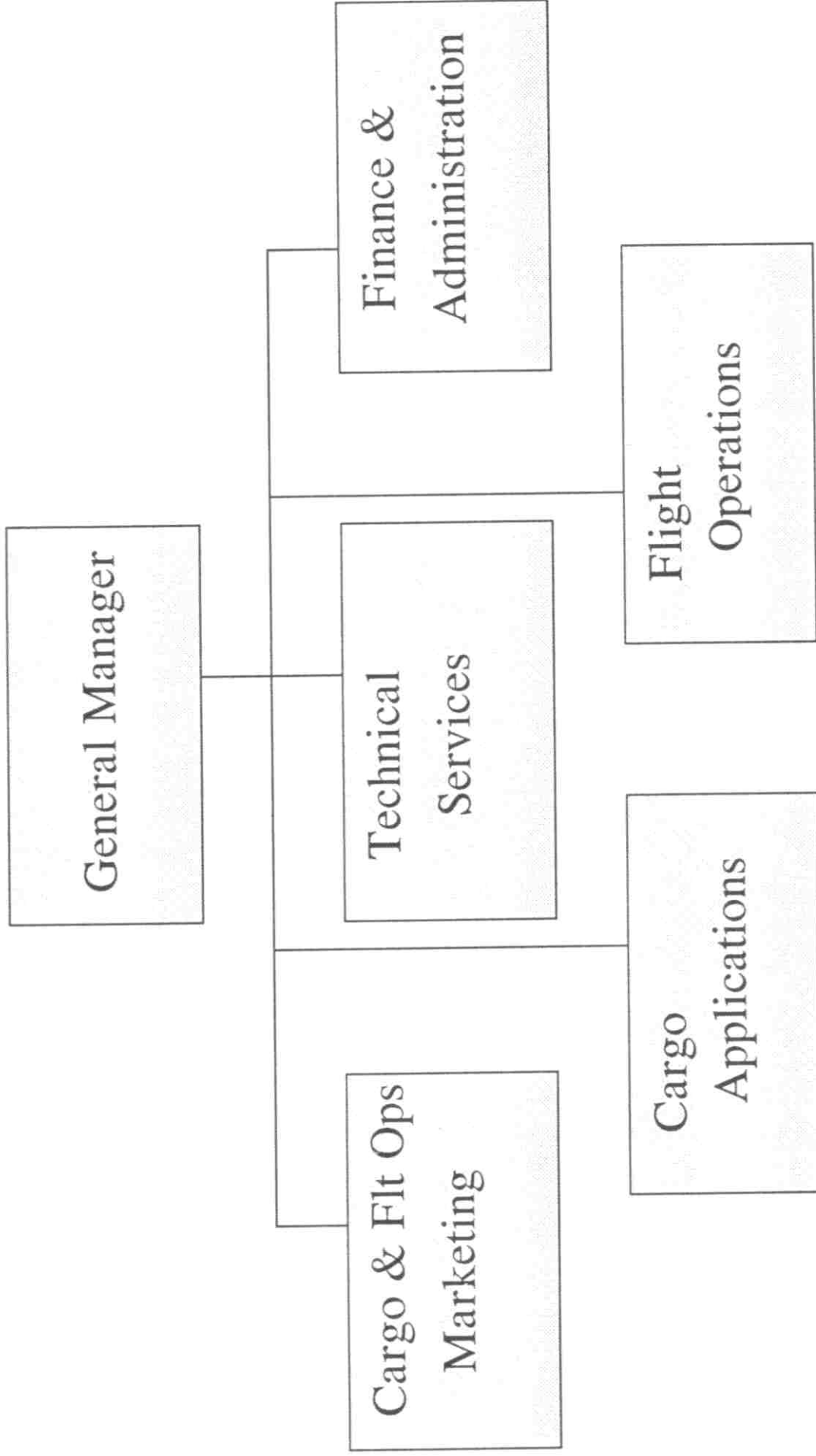
Project Managers Seminar – July 1993

SITA Structure and Organisation

Cargo Applications – Department Structure



London Data Processing Centre - Organisation



London Data Processing Centre - Services

Cargo Applications	Flight Operations
Air Cargo ULD Management Dangerous Goods Control Marquis	Flight Planning Meteo / Surface Weather AGA (Airport Info) NOTAMS Crew Management OPERA (Ops Control) TOSCA (Schedules Planning) Flyline

Organization

The Regions



SITA

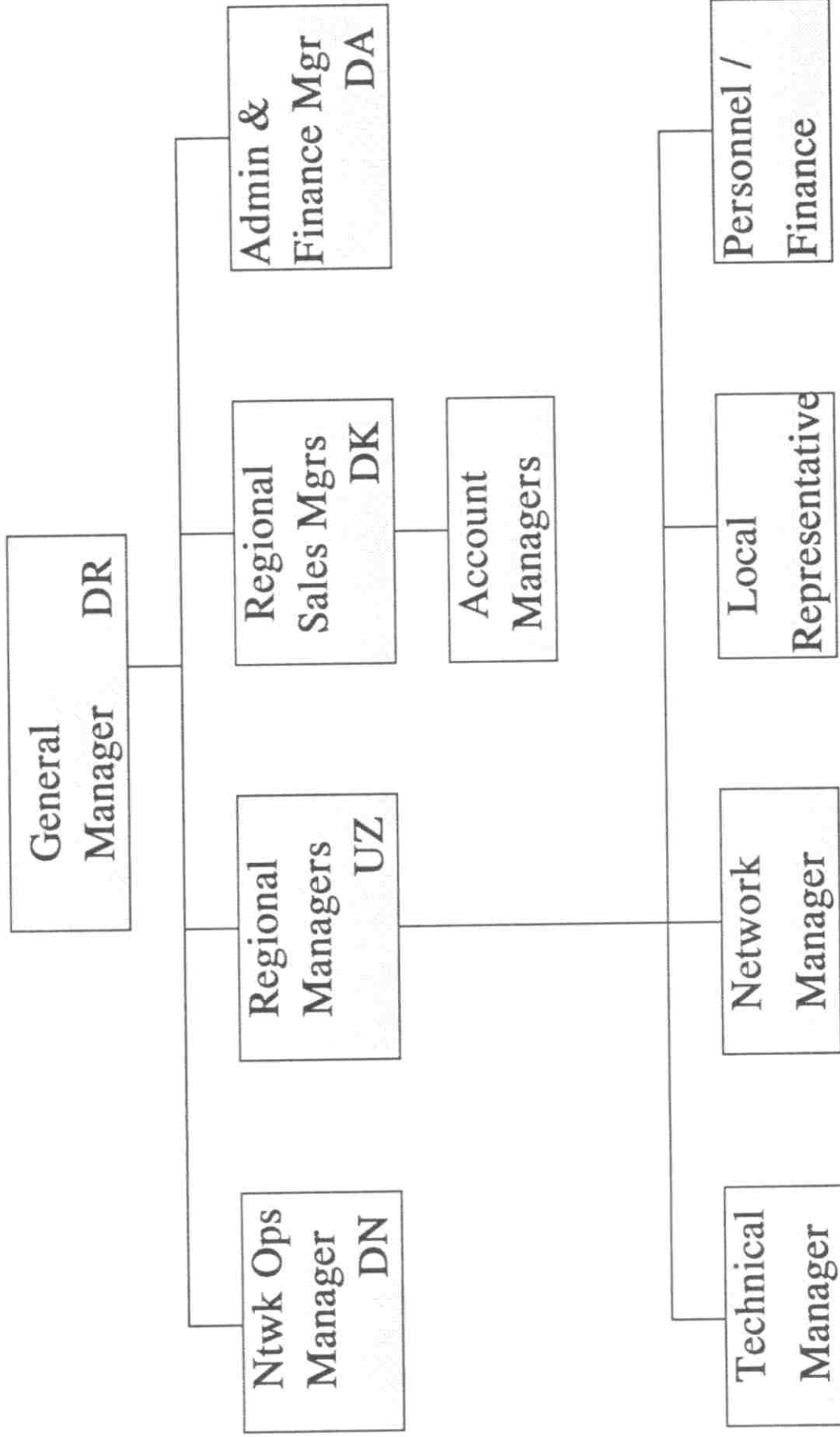
**Telecommunications and
Information Services**

92/VM.I.P.O.-VM-001(2)

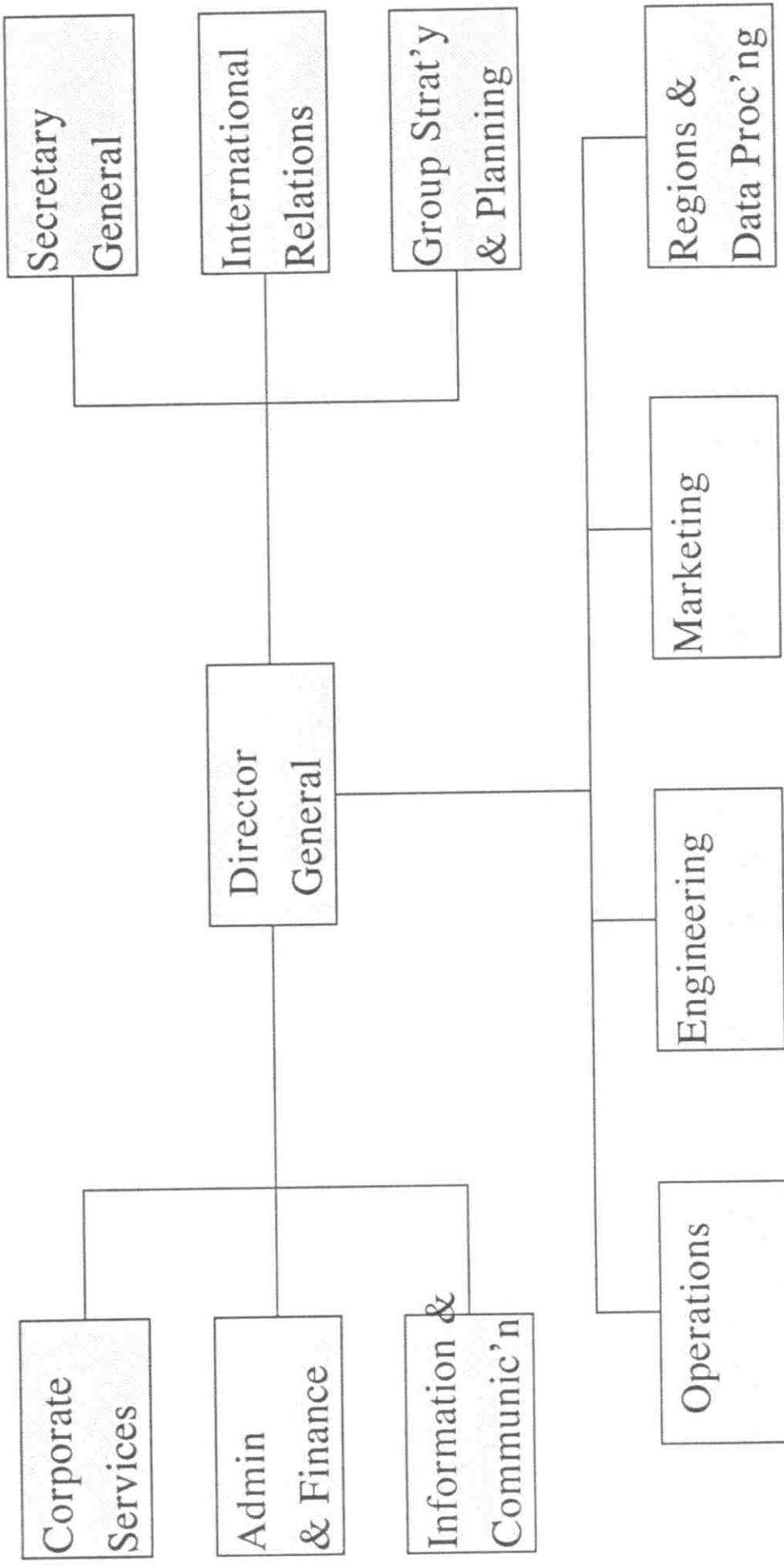
SITA Cargo Users by Region

QBH	QEN	QES	QEV	QNL	RIO	SIN	SYD	TYO	YUL
AT	FI	OA	JU	ET	RG	BI	NZ	OZ	AS
CY			LO			CI	PX		
EK			MA			GA			
GF			OK			PK			
IR			OS			PR			
KU									
RJ									
SV									
TL									

Regional Structure



Corporate Management



Board of Directors 1993 – 1994

(Ratified by AGM – June 93)

Individual Members	Group Members
Lufthansa	Asian
Air France	Middle East & North African
American	North America & Caribbean
British (Chairman)	West European
KLM	South/Central American
Swissair	African
United	Pacific
Cathay Pacific	Atlantic
Aeroflot	Central/Eastern European

SITA Products and Services

Transactional

6,620 billion characters (1992)

Airline and ISO Protocols

Messaging and EDI

445 billion characters

SITATEX

SITAFAX

BFAX

Air-Ground Services

VHF AIRCOM

Satellite AIRCOM

Airport Services

CUTE

Information (DP) Services

Fares

Passenger

Baggage

Cargo

Flight Ops

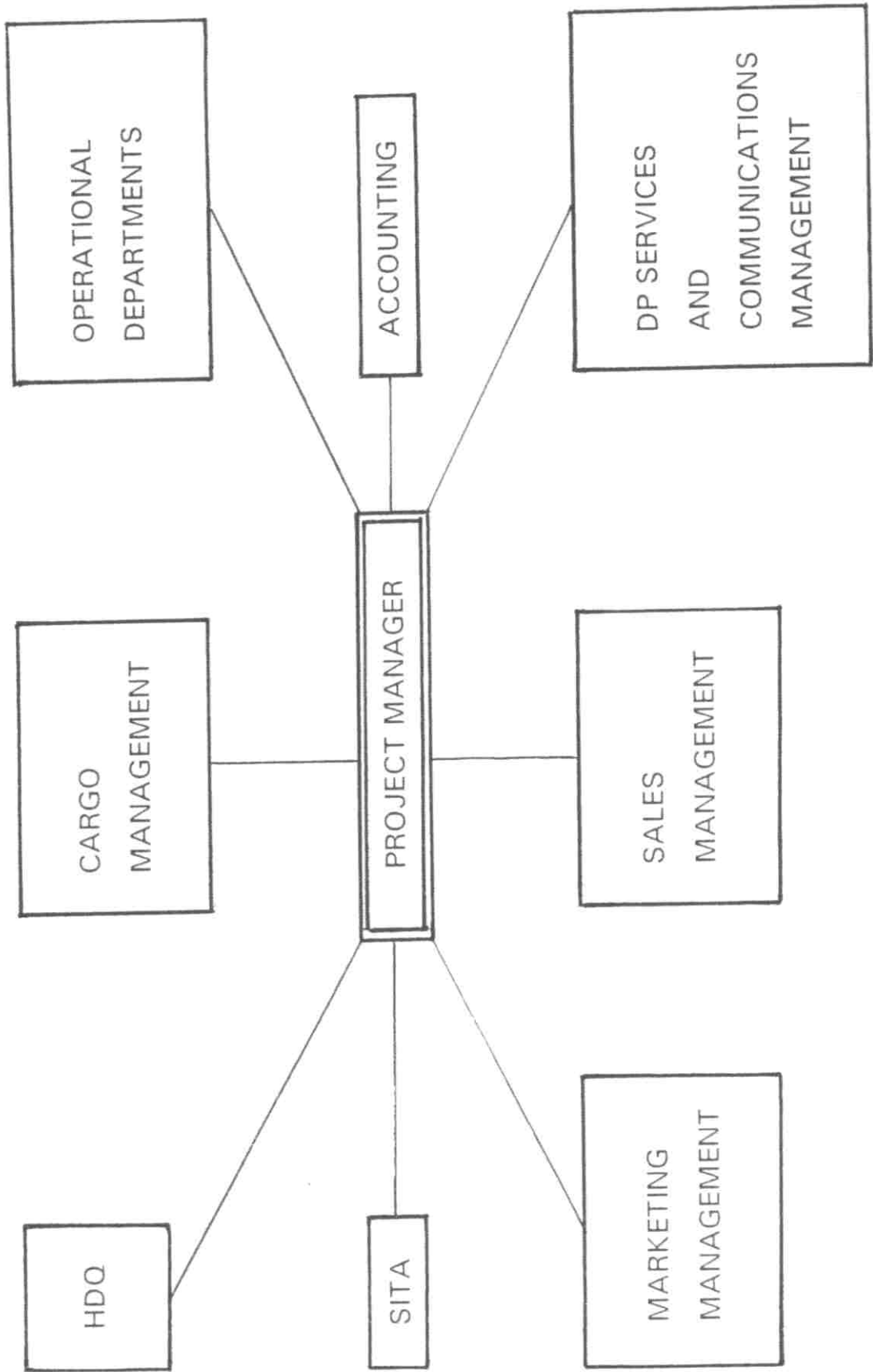
Training

Maintenance and Support

SITA Cargo Service Project Managers Seminar

SITA Contacts

Cargo	System problem	Help Desk (office hours)
		QIF Ops (other)
	Training	Cust Svcs
	Visit	"
	New rqmts	"
	User mtgs	"
	Current mods	Func'n Dev'nt
Comms	trouble reporting	Local SITA office
	config rqst	PAR Ntwk
	general enqs	Account Manager
	billing enqs	"
New Svcs	DP	QIF Marketing
	Network	Account Manager



CARGO DEPARTMENT
FUNCTIONAL DEVELOPMENT SECTION

CARGO SYSTEM	VOTED MODIFICATIONS FAST 4 INDUSTRY REQUIREMENTS
CDS PROJECT	PC.PARTNER CARGOIMP MESSAGES LINKS WITH OTHER SYSTEMS
ULD MANAGEMENT SYSTEM	VOTED MODIFICATIONS INDUSTRY REQUIREMENTS
DOCUMENTATION	CARGO SYSTEM REFERENCE MANUAL UMS MANUAL AND MONTHLY REPORTS ACTION CODES BOOK MODIFICATION STATUS REPORT

KEITH SEDGE
STEVE HILL
IAN MARCHANT
STEVE SALLIS
BENEDETTA DAMELE

CARGO DEPARTMENT

TECHNICAL DEVELOPMENT SECTION

Andy Robinson
(Technical Manager)

