

# Programme Schedule for 38<sup>th</sup> Cargo Service User Meeting

## Montego Bay 3-4 April 2001

### Tuesday

0845	Coffee
0930	Start of Meeting
1045	Coffee
1100	Resume Session
1300	Lunch
1430	Resume Session
1600	End of Session
1700	SITA Hosted Entertainment

### Wednesday

0845	Coffee
0930	Start of Meeting
1046	Coffee
1101	Resume Session
1300	Lunch
1430	Resume Session
1530	Tea/Coffee
1545	Resume Session
1700	End of Session

# **SITA**

**THE SKY IS NOT THE LIMIT**

Agenda Item	Subject	Airline	Page
<b>I.</b>	<b>OPENING</b>		
1	Welcome Address	Ch	4
2	Establishment of Quorum	Ch	4
3	Approval of Minutes of previous meeting	Se	4
4	Matters Arising (Secretary's Report)	Se	4
5	Business Review and Update	XS	4
<b>II.</b>	<b>MODIFICATION PROPOSALS</b>		
6	Display Tables in ascending order	MA	5
7	Transshipment Data on Sales Reports	MA	6
8	Special Multi Part Remark	MA	7
9	Correct S/D Displays	MA	8
10	Link 2 printers to one CRT	MA	9
11	Incorrect Quantity Data on AWB	MA	10
12	Y.BCFM to display all lines of schedule	MA	11
13	Alpha numeric Flight Number handling	MA	12
14	AWB printing restriction for NR shipments	RB	13
15	Controlling City	JM	14
16	Identify HDQ CRTs	JM	15
17	Removal of Votes/Non Members	XS	16
<b>III.</b>	<b><u>CargoWISE</u></b>		
18	Private Rate Data Capture	MA	17
19	Data Entry Cursor Placement	MA	18
20	Bar code Label Printing	MA	19
<b>IV.</b>	<b>MISCELLANEOUS</b>		
21	Customer Platform	JM	20
22	Browser based CargoWISE Demo	XS	20
23	RBP FBL/FFM Auto Reconciliation	XS	20
24	Proactive Customer Support	XS	20
25	e-Cargo Global Distribution	XS	20
26	e-mail notice of AWB uplift	XS	21


V.

**CONCLUSION**

27	Any Other Business – Open Forum	USERS	21
28	Modifications Ballot	Ch	21
29	Date and Place of Next Meeting	Ch	21
30	Close of Meeting	Ch	21

II.

**MODIFICATION PROPOSALS**

*Testeljes delutás!* 

---

*withdrawn*

Agenda Item 6

Submitted by : MALEV

Subject : Display tables in ascending order

*Y.D table - will be folded a dobg.*

Business Problem Description:

Almost all data tables in the cargo system are displayed in a random order instead of ascending order. This makes searching for a certain element very difficult. (e.g. P.Table IATA Agent number table, special handling codes table, w/h locations in CCT record)

System Area Affected:

Various

Functional Specification Reference

N/A

Description of Proposed Change:

Such displays should be shown in ascending order to make use, searching and maintenance much easier.

Justification:

Cost Saving:	Competitive Advantage:	Yes
Revenue Increase:	Industry Advantage:	Yes

SITA Comments:

Each table that requires amending will need to be identified in order for this item to be processed as a modification. Although not an exact solution, the system does allow you to search for a string of characters in displays. By entering 'MD-' followed by the required characters, the system displays their first occurrence, e.g. entering MD-JFK will search for the characters 'JFK' in the held display.

*Értesítés az igazgatóknak!*

Agenda Item 7

MOD571

Submitted by : MALEV

Subject : Transhipment data on Sales Reports

Business Problem Description:

Currently in the Sales Report, transit shipments are not included on the import list or on the export list.

System Area Affected:

Sales Reports

Functional Specification Reference

LIS

Description of Proposed Change:

Since most of the shipments Malev transports involve transit via Budapest, it is important for us to have these shipments on the sales reports. We need the exact lists showing all import, all export and all transit shipments.

Justification:

Cost Saving:

Competitive Advantage: YES

Revenue Increase:

Industry Advantage:

SITA Comments:

The Sales Report was specifically designed to report on export shipments from origin and import shipments at the destination.

It would be possible to extend this to include transit shipments by creating a separate template.

**Agenda Item 8**

MOD 572

**Submitted by:** MALEV

**Subject:** Special Multi Part Remark

**Business Problem Description:**

Every shipment that enters Hungary should be reported to Customs. Customs assign an inventory number to each shipment. This number needs to be recorded in the shipment record.

Presently this is achieved by entering the number as a remark. When shipments need to be split the remarks are not transposed to all parts, which creates problems.

**System Area Affected:**

Remarks

**Functional Specification Reference:**

TRAC

**Description of Proposed Change:**

A new special remark should be created which is not part shipment specific and after a CAR is divided into parts, the remarks will be shown in every part of the shipment.

**Justification:**

Cost Saving: YES

Revenue Increase:

Competitive Advantage: YES

Industry Advantage: YES

**SITA Comments:**

The requirement is clearly defined and achievable. A new Special Remark can be developed which will be copied into all parts when a CAR is part shipped.

**Agenda Item 9**

MOD 573



**Submitted by:** MALEV

**Subject:** Correct S/D Displays

**Business Problem Description:**

Currently if there are multiple airports linked to one city, the response to an S/D entry for one airport will result in a display of all airports serving the city, e.g. response to the entry S/D LGWBUD will show all flights from LGW and LHR. Not just LGW as requested.

**System Area Affected:**

Flight Schedules and Availability

**Functional Specification Reference:**

SPA1

**Description of Proposed Change:**

We need correct list displays when entering only the Airport Codes, even if there are more codes linked to one City.

**Justification:**

Cost Saving:

Revenue Increase:

Competitive Advantage: YES

Industry Advantage:

**SITA Comments:**

The S/D, S/date and A/date displays are purposely designed to show flights from other airports linked to the same city. This could be changed, or alternative inputs/outputs created if customers wish.

**Agenda Item 10**

MOD 574

**Submitted by:** MALEV

**Subject:** Link 2 printers to one CRT

**Business Problem Description:**

Currently only one printer can be linked to one CRT.

**System Area Affected:**

Terminal equipment – Printer Handling and CRT controls.

**Functional Specification Reference:**

**Description of Proposed Change:**

It should be possible to link two printers to the same CRT, to be able to print delivery notes and manifests at two locations simultaneously. It is important for us because we operate in two terminals where we both need manifests and in case of delivery notes, it is needed at the warehouse and at the customer desk at the same time.

**Justification:**

Cost Saving:	YES	Competitive Advantage:	YES
Revenue Increase:	YES	Industry Advantage:	YES

**SITA Comments:**

It will be technically very difficult to link more than one printer to a CRT. SITA propose developing optional inputs for the Manifest and Delivery Note print which will include a printer identity. The Manifest or Delivery Note will then be printed on both the printer linked to the CRT and the printer quoted in the input.



**Agenda Item 11**

*Multi Carriers  
reissues*

Submitted by: MALEV

Subject: Incorrect Quantity Data on AWB

**Business Problem Description:**

Example; A shipment is received where on the AWB only 1 PC and 50 KG are indicated. In reality 2 PCS at 35 KG are received and delivered – however, afterwards another piece at 30KG arrives with the same AWB number. Currently the System cannot handle such situations and shipments are handled manually.

**System Area Affected:**

AWB Data Entry

**Functional Specification Reference:**

**Description of Proposed Change:**

We would like a solution to this problem either by offering us a procedure in the current system or by a modification.

**Justification:**

Cost Saving: YES

Competitive Advantage: YES

Revenue Increase:

Industry Advantage:

**SITA Comments:**

It is possible for the destination station to 're-arrive' a CAR after it has been Customed Out but either the Payment Record or the Import Customs List will show incorrect data. If a shipment shown on the AWB and original manifest is for 2 pieces, and after delivery a third piece is received, the CAR could be 're-arrived' for just one piece. One piece would appear on the Import Customs List but the charges would need amending to reflect the weight of the one new piece (which would cause problems for Revenue Accounts). Alternatively the CAR could be re-arrived as 3 pieces and the charges amended to reflect the new total weight of the shipment. This would however result in the wrong number of pieces appearing on the Customs List.

**III. CARGOWISE**

**Agenda Item 18**

**Submitted by:** MALEV

**Subject:** Private Rate Entry in CargoWISE

**Business Problem Description**

Currently, no facilities exist to enter Private Rates using CargoWISE

**System Area Affected:**

CargoWISE

**Functional Specification Reference:**

**Description of Proposed Change:**

Since it is very difficult procedure to enter or amend private rates, there should be a function in CargoWISE for it. Private Rates are entered by Sales people who are not familiar with entry based systems but they use Windows every day. Because of this, it is extremely important that CargoWISE includes this functionality. This way a lot of other private rate functions (like amending rates) or such functions that are not yet available at private rate entries (e.g. expressing rates in percentage of IATA rates) could be made much easier, because CargoWISE could make all the necessary entries in the background at once.

**Justification:**

Cost Saving: YES  
Revenue Increase:

Competitive Advantage: YES  
Industry Advantage:

**SITA Comments:**

This is technically possible but is quite a large area of functionality to cover. Consideration would have to be given as to the exact functionality required. It should be noted that any new functionality in CargoWISE will normally only be covered in the latest release.

**Agenda Item 19** ✓



**Submitted by:** MALEV

**Subject:** Data entry in CargoWISE

**Business Problem Description**

When entering data in CargoWISE, the cursor does not automatically move to the next field where it is obvious that no further data may be entered.

**System Area Affected:**

CargoWISE

**Functional Specification Reference:**

**Description of Proposed Change:**

When entering data in CargoWISE the cursor should automatically move to the next field when nothing else can be entered into the field. (EG Flight prefix-maximum 2 characters, flight number, maximum 4 characters, airport/city codes in routing, currency codes, maximum 3 characters etc.

**Justification:**

Cost Saving:  
Revenue Increase:

Competitive Advantage: YES  
Industry Advantage:

**SITA Comments:**

CargoWISE follows the Windows standard of not automatically tabbing to the next field when one is complete. There are several reasons for this, it would cause inconsistencies within the application if some fields would automatically tab and others would not. Future modifications may involve increasing maximum lengths. When the airline code increases to three letters the automatic tabbing would stop for airlines with only two letter airline codes. It may be better to look at other solutions to speed data capture. A specific example would be to allow carrier code and flight number to be entered in one text box instead of two.

## **Attendance List**

Wayne Sutherland	Air Jamaica
Peter Callen	Air Jamaica
Leighton Walker	Air Jamaica
Wayne Nash	Air Jamaica
Elaine Sinclair	Air Jamaica
Marcia Chin	Air Jamaica
Dain Doctor	Air Jamaica
Angel Brown	Air Jamaica
David Buchanan	Air Jamaica
Lynne Coats	Alaska Airlines
Alix Pidding	Alaska Airlines
Victor Cepeda	ALM Airlines
Vladimir Simonicek	Czech Airlines
Mojmir Adamec	Czech Airlines
Mohamed Shehab	Egyptair
Bamlak Getachew	Ethiopian Airlines
Bertel Olafsson	Icelandair
Ivar Kristinsson	Icelandair
Victoria Toth	Malev

### **SITA Staff**

Eamonn O'Brien  
Nunzio Raffio  
Nick Barlow  
Richard Hart  
Vincent Rothwell  
Keith Sedge  
Sue Curtis  
Peter Walter  
Dale Lakin  
Ray Roberts

